

9:41 PM

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MacDougall-Walker Correctional Institution

Hello, my major concerns with Connecticut's correctional system is mainly our issues with our incoming mail. Yes, I am writing this letter as an individual however I am speaking for more than myself. Not just me but also there are plenty other inmates that are not receiving their incoming mail on time. Personally, there have been instances where I've had to wait three weeks or more for my mail that had been at the facility for weeks. The excuses I have gotten back are inexcusable. Why aren't there sufficient staff in the mail room? Why do the staff says, "We only have one person in the mail room."? This has caused many problems with my mental health. My family all lives in Birmingham, AL. I do not have the access to see my family as others who are from Connecticut. So, receiving my mail on time is a huge deal for me. This is something that needs to be rectified in all facilities of Connecticut's correctional system. Thank you.